



MILARY NIGERIA LIMITED

Quality Policy

Milary Nigeria Limited, a distributor of cleaning and safety & fire equipment, recognizes customer satisfaction as an integral part of our services and has established this quality policy in line with the requirements of the ISO 9001:2015 standard, which is implemented and maintained within our organization. We are committed to:

- ✚ Providing products and services that consistently meet and exceed customer expectations through the effective implementation of our Quality Management System (QMS);
- ✚ Ensuring customer satisfaction through timely delivery of quality products and services;
- ✚ Complying with all applicable statutory, regulatory, and customer requirements;
- ✚ Continually improving the effectiveness of our QMS, processes, and performance;
- ✚ Promoting a culture of quality awareness, competence, and engagement among our employees; and
- ✚ Setting and reviewing measurable quality objectives to drive continual improvement and business excellence.

The Managing Director ensures that this Quality Policy statement is communicated to relevant interested parties and all employees in a manner that shall ensure suitable application to assigned tasks and continually reviewed for suitability, effectiveness and continual improvement during management review meetings.

It is the responsibility of all Milary Nigeria Ltd personnel to apply the intent of this Policy to assigned duties and to the best of their abilities.

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Managing Director

22ND October, 2025

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